क्रम० संख्या	राज्य का नाम	कुल जिला मुख्यालय	एस० टी० डी० सुविधा वाले जिला मुख्यालय	एस० टी० डी० सुविधा रहित जिला	टिप्पणी
17	नागालैंड	7	7	0	
18	उड़िसा	27	26	1	पानीकोली न्यू
19	पंजाब	14	14	0	
20	राजस्थान	30	30	0	
21	सिक्किम	4	4	0	
22	तमिलनाडु	22	22	0	
23	उत्तर प्रदेश	63	63	0	
24	प० बंगाल	18	10	0	
25	त्रिपुरा	3	3	0	
संघ शासित प्रदेश					
1	अंडमान निकोबार	2	2	0	
2	दादरा नगर हवेली	1	1	0	
3	चंडीगढ़	1	1	0	
4	दमन एवं दीयू	2	2	0	
5	दिल्ली	1	1	0	
6	लक्षद्वीप	1	1	0	
7	पांडिचेरी	4	4	0	
	कुल योग	499	497	2	

उत्तर प्रदेश के शहरों में एस० टी० डी० की सुविधा

14. **श्रीमती सत्या बहिन: क्या संचार** मंत्री यह बताने की कृपा करेंगे कि:

(क) उत्तर प्रदेश के कौन-कौन से शहरों में केवल एक ही तरफ से एस० टी० डी० की सुविधा उपलब्ध है; और

(ख) उन शहरों में, जहां पर बाहर से एस० टी० डी० कालें आने की सुविधा नहीं है वहां पर बाहर से एस० टी० डी० कालें प्राप्त करने और वहां से एस० टी० डी० कालें करने की सुविधा कब तक उपलब्ध करा दी जाएगी?

संचार मंत्रालय के राज्य मंत्री (श्री सुखराम): (क) जिन शहरों में इस समय एक ही तरफ से एस० टी० डी० सुविधा उपलब्ध है उनके नाम अनुपत्र में दिए गए हैं। (**देखिये** परिशिष्ट 170 अनुपत्र सं० 2)

(ख) उपर्युक्त सभी शहरों में दोनों तरफ से एस० टी० डी० सुविधा उत्तरोत्तर रूप से और पूर्णतः 31.3.1995 तक प्रदान कर दी जाएगी।

Complaints against Faulty Telephones in Punjab

15. SHRI IQBAL SINGH: Will the Minister of COMMUNICATIONS be pleased to state:

(a) what is the number of complaints received from the people regarding telephones which are usually out of order in the country, particularly in Punjab during the last two years;

(b) the details thereof; and

(c) what are the details of action initiated against them on the basis of these complaints?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) and (b)

	Punjab		All India (incl. Punjab)	
	91-92	92-93	91-92	92-93
Number of complaints per 100 Stations per month	27.6	26.9	25.4	24.0
Number of Faults per 100 Stations per month	19.6	19.0	19.0	18.2

(c) Most of the faults are cleared within next few days after booking. Only faults occurring due to the cable break-down take a little longer time for which all possible efforts are made to set them right in shortest possible time. Clearance of faults is monitored at all levels.

Waiting List of Telephone Connections in Punjab

16. SHRI IQBAL SINGH:
SHRI SHIV PRATAP MISHRA:

Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that there are a large number of people on the waiting list for telephone connections in the country particularly in the State of Punjab;

(b) if so, the details thereof State-wise and city-wise; and

(c) what effective measures are being taken or proposed to be taken to reduce the long waiting list?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) Yes, Sir.

(b) State-wise, Union territory-wise and City-wise waiting list for Punjab is given in Statement. (See below)

(c) As per 8th Plan objective the waiting period for telephone connection is to be reduced to two years in large telephone system and telephone practically on demand in rural/tribal areas by the end of 8th plan period (92—97). The expansion of exchanges are being planned accordingly to meet the above objective and 3,96,700 new telephone connections have been planned for Punjab State including Chandigarh during (92—97).

Statement

Waiting List City Wise as on 31.1.94

PUNJAB STATE

S.No.	Name of the City	Waiting List
1	Amritsar	16843
2	Bathinda	3200
3	Mohali	5148
4	Panchkula (Falls in Haryana) but served by Punjab Circle)	8636
5	Ferozepur	1379
6	Muktsar	681
7	Faridkot	559
8	Malout	831
9	Abohar	1375
10	Hoshiarpur	1943
11	Ropar	313
12	Jalandhar	20836
13	Kapurthala	1749
14	Ludhiana	54890
15	Pathankot	1195
16	Gurdaspur	1236
17	Batala	1540
18	Patiala	4970
19	Mandi Gobindgarh	1535
20	Sangrur	925
21	Barnala	847
22	Malerkotla	816
23	Moga	2303
24	Phagwara	2130
25	Khanna	2628
	Total	135861
UNION TERRITORY		
1	Chandigarh	2998